In the know Surrey and Sussex





Finding Additional Support In A Power Cut

This message is being sent to you by Sussex Neighbourhood Watch in partnership with UK Power Networks. Please forward it to your family and friends.

Power cuts don't happen very often these days, but if there's a power cut, have you ever wondered how some people would cope?

The electricity network is built to be resilient but extreme weather, including storms, heavy summer rain and lightning, can affect overhead power lines. The public should stay well clear from power lines, and anyone spotting a damaged power line needs to report it immediately by calling 105. More information about power cuts and reporting faults can be found at https://www.powercut105.com.

UK Power Networks own and run the electricity cables in most of our region and fix power cuts. They deliver the electricity which you buy through your choice of supplier. They provide a priority service for anyone who might face extra difficulty in the event of a power cut, including households with an elderly person, young children, someone less mobile or someone with a health condition.

By registering with UK Power Networks' Priority Services Register you will be given a priority 24 hour phone number for communication, receive extra information and regular updates during any power cut. In the event of a longer power cut you could receive hot food, hot drinks and hot water, mobile phone charging and more. Those who rely on power to run medical equipment, such as dialysis or breathing apparatus, would also receive additional help.

More information can be found online at www.ukpowernetworks.co.uk/priority. It's quick and free to register by completing a short questionnaire, if you have not already done so. If you have family or friends who meet the criteria you can register on their behalf if they are happy for you to do so.

Please note that the majority of our Neighbourhood Watch members live in the area served by UK Power Networks (London, East and South East). However, a few do not, and it will be made clear to you in the on-line registration process if this is the case, and a link will be given to who your regional network operator is, so you can apply to join their Priority Service Register.

Neighbourhood Watch urges everybody who is eligible, to sign up to UK Power Networks

Priority Services Register, to ensure that they receive free extra help in the event of a power cut. The link is below. We know that some people are hesitant to click on links, so if you prefer you can go online and search for UK Power Networks Priority Services Register.

https://www.ukpowernetworks.co.uk/internet/en/help-and-advice/priority-services-during-a-power-cut/priority-service-register-application-form/

If you have any concerns about the authenticity of this message then please contact Sussex Neighbourhood Watch directly. You can E-mail enquiries@sussexnwfed.org.uk or visit www.sussexnwfed.org.uk.

Message Sent By

Derek Pratt (NHWN, Administrator, Sussex)

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