



## Horsham Weekly Bulletin

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**Friday 27th April 2018**

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### News and appeals

## When you need the police, do you know the different ways to contact them?

Sussex Police has created animated scenarios to reinforce how to contact the police.

In the two 90 second animations, members of the community share their experiences in choosing the most appropriate way to contact the police be that via their local prevention team, reporting online, calling 101 or 999. The animations include incidents of anti-social behaviour, drink driving, household burglary and distraction burglary.

Last summer Sussex Police launched [contact cards](#) , which contain all the different ways you can get in touch. In continuing to help the police tackle crime effectively, the cards set out that you should:

- Call 999 in an emergency when a life is threatened and there is imminent danger (a crime is happening)
- Call 101, the non-emergency number, when you don't require an urgent response.
- Report [online](#) at your convenience or when you don't need to speak to anyone.
- Contact your [local prevention team](#) by email or phone for matters in your community.
- Visit your [local police station](#).
- Text 65999 or TypeTalk on 18000 if you are hard of hearing or speech-impaired.

Commenting on Sussex Police's Contact Campaign, Sussex Police & Crime Commissioner, Katy Bourne said: "I welcome the second phase of this important campaign which demonstrates a range of ways the public can

contact Sussex Police as well as highlighting the most appropriate method of contact to use whilst showing the advantages and disadvantages of each.

The public still welcome traditional communication channels such as telephoning the police but a flexible and modern police force needs to offer other methods too, such as online, social media and email.

We expect our police service to be modern and flexible so, while it is absolutely right that there should be a range of ways we can contact the police if and when we need to, it is also important for the public to have the confidence to report crimes safe in the knowledge that their call will be answered in a timely fashion.

I will continue to monitor performance in this area through my monthly webcast Performance and Accountability meetings.”

The 101 number is for non-emergency issues; for example to report suspicious behaviour or to report a theft. If there is not a need to speak to someone, then the public can report [online](#) for a number of things, including crimes and if a response is required, this will be actioned within 24 hours.

The public can also contact local prevention teams by email or phone to report non-emergency police matters or concerns in the community, although these channels are not for reporting crime. If a member of the public emails or telephones the local prevention team, they will respond to your enquiry within 72 hours.

The public can also visit Sussex Police by dropping into their local police station or community hub. All the details can be found [online](#).

ACC Taylor adds: “There are many ways you can access the police and by letting people know the different ways to use our services we can be confident that we are effectively tackling local concerns and being there when we are needed the most.”

To find out what is happening in your area - witness appeals, crime updates, crime prevention advice, news and more, sign up to [‘In the Know’](#) email alerts and follow us on [social media](#).

The ways to contact Sussex Police via our website are:

- Report online <https://sussex.police.uk/contact-us/report-online/>
- If it is a local community enquiry contact your local policing team - for example Adur and Worthing District can be contacted at <https://sussex.police.uk/adur-and-worthing/>. To find your local team, visit this page <https://sussex.police.uk/contact-us/>
- Other accessible contact methods for those with hearing or speech impairment <https://sussex.police.uk/contact-us/accessible-contact-methods/>

**Other services available online include:**

- Make a complaint or give us feedback <https://sussex.police.uk/contact-us/make-a-complaint-or-give-us-feedback/>
- Access information on for example ASB, Burglary, theft <https://sussex.police.uk/advice/>
- Report a hate crime <https://sussex.police.uk/advice/protect-yourself-and->

[others/hate-crime/](#)

- Make a general enquiry <https://sussex.police.uk/advice/>
- If you are calling in regard to the following; these are issues you need to speak to your local council about fly tipping, rubbish and bins. Noise nuisance is not a police matter. You need to contact your local council <https://sussex.police.uk/contact-us/report-online/report-noise-nuisance/>

*More on this story please click on the link or go to our website.*

<https://sussex.police.uk/news/when-you-need-the-police-do-you-know-the-different-ways-to-contact-them/>

## Sussex Police lead the way in new initiative to tackle drug dealing

Sussex Police, working with the Metropolitan Police and the Home Office, is the first force in the country to use a new law aimed at curbing the use of phone lines by organised crime groups to distribute drugs.

Two investigations have already resulted in the closure of nine dedicated phone lines used by alleged dealers targeting users in Brighton and Hove.

One group were offering cocaine, and the other group was offering heroin and crack cocaine.

A total of 38 people have so far been arrested in the two operations, which are continuing.

For further information on this story and to see videos please click on the link.

<https://sussex.police.uk/news/sussex-police-lead-the-way-in-new-initiative-to-tackle-drug-dealing/>

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### Crime summary

#### **Burglary**

Reference: 0494 22<sup>nd</sup> April

Location: Pond Close, Billingshurst

Date and time: Between 2230hrs 19<sup>th</sup> April & 0700hrs 20<sup>th</sup> April

Details: An attempt was made to enter a property. No entry gained but door handle was damaged.

Reference: 0322 24<sup>th</sup> April

Location: Lambs Farm Road, Horsham

Date and time: Between 0800hrs 20<sup>th</sup> April & 1100hrs 22<sup>nd</sup> April

Details: Entry to property unknown, money stolen.

Reference: 0415 & 427 25<sup>th</sup> April

Location: London Road, Watersfield

Date and time: Between 0630hrs & 1030hrs 25<sup>th</sup> April

Details: Doors were forced on 2 flats. Cash and jewellery were stolen.

Reference: 0267 25<sup>th</sup> April

Location: Lower Street, Pulborough

Date and time: Between 0910hrs & 0920hrs 25<sup>th</sup> April

Details: Front door was forced. Unknown what has been taken.

Reference: 0891 25<sup>th</sup> April

Location: Cedar Drive, Southwater

Date and time: Between 0800hrs & 1600hrs 25<sup>th</sup> April

Details: Rear door was forced. Jewellery, Laptops and a camera were stolen.

Reference: 1190 25<sup>th</sup> April

Location: Fairfield Cottages, Cowfold

Date and time: Approx. 1945hrs 25<sup>th</sup> April

Details: An attempt was made to enter a property, no entry gained and nothing stolen.

### **Other than Dwelling**

Reference: 0716 20<sup>th</sup> April

Location: Knob Hill, Warnham

Date and time: During night time

Details: Someone used a bolt cutter to cut the padlock from a shed, nothing was stolen.

Reference: 0583 24<sup>th</sup> April

Location: Brighton Road, Lower Beeding

Date and time: Between 1300hrs & 1320hrs 19<sup>th</sup> April

Details: Lock was broken off garage door, chainsaw and leaf blower were stolen.

### **Other**

Recently there has been an attempted distraction burglary in Cowfold where 2 men called at an address and stated they were from the water board.

Residents are being urged to report anything suspicious. Don't let anyone into your home that you don't know and always ask for identification. Official visitors won't mind you asking for identification or calling their office while they wait, close the door while you do so.

Further advice on Burglaries and Distraction Burglaries can be found by clicking the link below.

<https://sussex.police.uk/advice/protect-your-home-and-belongings/burglary/distraction-burglary-victim-stories/>

### **Vehicle Crime**

There have been more reports of thefts from vehicles and especially vans in the North Horsham and Warnham areas.

Tradesman are advised to visibly mark all machinery and tools using an engraving or chemical etching kit or forensic marking kit and to place a sticker on the window to say you have done so, this signage alone can be a very effective deterrent.

The engagement team are organising pop up events over the next month or so to speak to tradesman and these are likely to be at trading estates.

<https://www.sussex.police.uk/advice/protect-your-home-and-belongings/vehicle-crime/>

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### Help us keep Sussex safe

If you saw or heard anything, or have any information about any incident in this message please [contact us online](#), email us at **101@sussex.pnn.police.uk** or call **101**, quoting the reference number provided.

Alternatively you can contact the independent charity **Crimestoppers**, anonymously, on **0800 555 111**, or online at [www.crimestoppers-uk.org](http://www.crimestoppers-uk.org)

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### Your local teams

[Visit our Website](#) to contact your local team, view local news and follow our social media accounts. Simply type your post code in the **'Find a Local Area'** box located in the top right of the web page.

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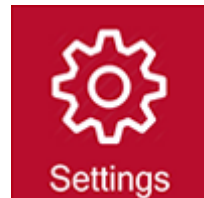
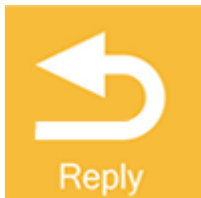
**Links and attachments:** Sussex Police will only ever link you to secure Websites we trust. We will only send you attachments where we believe it is absolutely necessary.

### *Message Sent By*

Janice Brown (Police, Prevention Support & Engagement Officer, Sussex)

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