



## Horsham Weekly Bulletin

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**Friday 11th May 2018**

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### News and appeals

## Apply for the chance to go behind the scenes of the Contact Command and Control Room at Sussex Police this summer

When a member of the public contacts the police, do you know what happens next?

This June, we're giving Sussex residents the chance to discover the real-life decisions made every second by the team in the Contact Command and Control Room at Lewes Headquarters.

Imagine having the chance to follow the journey of a call, email or online form from the moment it reaches our contact centre team, and the decisions which are made to get help to those who need it.

On Sunday 3 June, a small number of people will be given behind the scenes tours by specialists at the Sussex Police Contact Command and Control Room to find out how the department works.

Visitors will have the chance to meet the frontline staff who are the first to respond to the 70,000 public calls, emails and online forms that the Centre receives each month.

They will have an exclusive opportunity to visit the rooms where more than 1500 emergency and non-emergency calls are received each day and gain an insight into the decision-making process which ensures that officers are there when they are needed.

Chief Superintendent Jane Derrick, who leads the Force Contact, Command and Control Department, said: "I'm so excited that we're opening our doors to give the public the chance to find out how we work."

“Our teams are often the first point of contact for the public, and this is a great opportunity for us to show visitors how we assess vulnerability at the earliest opportunity to ensure people get the help they need.

“If you’ve ever wondered what happens when you report an incident to us, now’s your chance to take a look around, ask questions and find out how we work to keep communities safe.

“The tours will include something for everyone and for visitors of all ages. Whether you’re thinking about a career at Sussex Police, you’re a huge fan of shows like ‘999 What’s Your Emergency?’ or your children are obsessed with all things police, make sure you apply for a place.”

### **To apply for a place**

If you’d like to apply for a place (groups of up to five people), please complete the form which can be found by clicking a link on our website.

You will be allocated a two-hour timeslot during the day between 9am – 4pm (tours begin at hourly intervals) and so you should be available throughout the day to attend.

### **Further information on the process:**

- Groups of up to five Sussex residents can apply, including children up to the age of 18.
- Additional groups will need to apply separately.
- Children under the age of 18 must be accompanied by an adult.
- Officers and staff of Sussex Police and their families are not permitted to apply.
- Places will be allocated on a first come, first served basis.
- You will be informed by 20 May if you have been given a place.
- We reserve the right to use the data provided by applicants to complete a vetting process.
- For security reasons, no bags will be permitted on the site during the tour. Any bags will be subject to a search.
- All adults attending will need to bring valid identification (such as driving licence or passport) to be given a guest pass.
- Parking will be off site.
- Further details of how Sussex Police uses the data of those who contact us can be found by clicking on a link on our website.

<https://sussex.police.uk/news/apply-for-the-chance-to-go-behind-the-scenes-of-the-contact-command-and-control-room-at-sussex-police-this-summer/>

## **Appeal for witnesses to stabbing in Horsham**

Police are appealing for witnesses after an 18-year-old man was found with a stab wound in Horsham Park on Thursday (11 May) at 6.40pm. The victim was taken to hospital for treatment and his injury is not life threatening. Officers have arrested a 16-year-old boy on suspicion of causing grievous bodily harm and he is currently in custody.

Detective Constable Melanie Fox said: "The suspect is assisting us with

our enquiries and we are not looking for anyone else in connection with this incident at this time.

"We would like to hear from anyone who witnessed the stabbing or from anyone who has any information which could help us with our investigation.

"We have had PCSOs patrolling in the park in the North Street area this evening providing reassurance."

Contact police [online](#) or ring 101 quoting Operation Author.

<https://sussex.police.uk/news/appeal-for-witnesses-to-stabbing-in-horsham/>

## Police attempting to trace masked man who robbed Henfield garage

Police are seeking witnesses to a robbery at a petrol station in Henfield. Shortly before 6am on Tuesday (8 May), a member of staff at Shell in Golden Square was approached from behind by a masked man who was in possession of a claw hammer.

He was threatened by the suspect, who demanded cash from the safe. Following several failed attempts to open the safe – on each occasion it was locked for a period of time – the suspect eventually left the premises via the rear door about 6.45am.

He made off with a small quantity of cash and an unknown quantity of tobacco, which he carried in a black bin bag and a dark coloured holdall. He also stole three cans of Red Bull during the incident.

It is possible the suspect left in a vehicle which was parked in Hewitts, Henfield.

He is described as white but tanned, about 6', of stocky build, aged 20-30, with dark eyes and eyebrows. He was wearing a grey balaclava covering his face, a camouflage jacket with the hood up and light coloured jogging bottoms.

The victim was left shaken but unhurt.

Anyone with any information is asked to [report it online](#) or call 101 quoting serial 185 of 08/05.

Alternatively, you can visit the [Crimestoppers](#) website or contact the independent charity anonymously on 0800 555 111.

<https://sussex.police.uk/news/police-attempting-to-trace-masked-man-who-robbed-henfield-garage/>

**Alerts/Press Releases sent out this week click the link to see full details.**

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### Crime summary

#### Other than Dwelling

Reference: 1009 08th May

Location: Ayshe Court Drive, Horsham

Date and time: Time unknown

Details: A garage in a block was broken into, keys stolen.

Reference: 1232 10<sup>th</sup> May

Location: Larkspur Way, Southwater

Date and time: at approx. 2300hrs 7<sup>th</sup> May

Details: Garden shed broken into, nothing stolen.

## **Other**

## **New police team to help support victims of sexual assaults in Sussex**

A newly established team of Sussex Police officers and staff starts training this month (May 2018) for their roles as a dedicated resource to help support victims of serious sexual assaults.

For further information about support available for victims of crime see the Sussex Police website [here](#).

<https://sussex.police.uk/news/new-police-team-to-help-support-victims-of-sexual-assaults-in-sussex/>

### **Help us keep Sussex safe**

If you saw or heard anything, or have any information about any incident in this message please [contact us online](#), email us at 101@sussex.pnn.police.uk or call **101**, quoting the reference number provided.

Alternatively you can contact the independent charity **Crimestoppers**, anonymously, on 0800 555 111, or online at [www.crimestoppers-uk.org](http://www.crimestoppers-uk.org)

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### **Your local teams**

[Visit our Website](#) to contact your local team, view local news and follow our social media accounts. Simply type your post code in the 'Find a Local Area' box located in the top right of the web page.

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**Links and attachments:** Sussex Police will only ever link you to secure Websites we trust. We will only send you attachments where we believe it is absolutely necessary.

### **Message Sent By**

Janice Brown (Police, Prevention Support & Engagement Officer, Sussex)

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