In the know Surrey and Sussex





Additional Support Is Available In A Power Cut If You Act Now

This message is being sent to you by Sussex Neighbourhood Watch in partnership with UK Power Networks.

Power cuts don't happen very often these days, but if there's a power cut, have you ever wondered how some people would cope?

UK Power Networks own and run the electricity cables in most of our region and fix power cuts. They deliver the electricity which you buy through your choice of supplier. They provide a free priority service for anyone who might face extra difficulty in the event of a power cut, including households with an elderly person, young children, someone less mobile or someone with a health condition.

By registering with UK Power Networks' Priority Services Register you will be given a priority 24-hour phone number for communication, receive extra information and regular updates during any power cut. In the event of a longer power cut you could receive hot food, hot drinks and hot water, mobile phone charging and more. Those who rely on power to run medical equipment, such as dialysis or breathing apparatus, would also receive additional help.

More information can be found online at www.ukpowernetworks.co.uk/power-cut/priority-services-register. It's quick and free to register by completing a short questionnaire. If you have family or friends who meet the criteria you can register on their behalf if they are happy for you to do so.

Please note that the majority of our members live in the area served by UK Power Networks (London, East and South East). However, a few do not, and it will be made clear to you in the on-line registration process if this is the case, and a link will be given to who your regional network operator is, so you can apply to join their Priority Service Register.

Neighbourhood Watch urges everybody who is eligible to sign up to UK Power Networks Priority Services Register, to ensure that they receive free extra help in the event of a power cut. The link is below. We know that some people are hesitant to click on links, so if you prefer you can go online and search for UK Power Networks Priority Services Register.

<u>www.ukpowernetworks.co.uk/internet/en/help-and-advice/priority-services-during-a-power-cut/priority-service-register-application-form/</u>

To contact Sussex Neighbourhood Watch please E-mail enquiries@sussexnwfed.org.uk or visit www.sussexnwfed.org.uk.

Message Sent By

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